

Vocational Attendance Recording, Monitoring and Reporting Policy and Procedure

1 Background

Menzies Institute of Technology (hereinafter known as the 'Institute') acknowledge the need to ensure that domestic and international students studying at the meet the required satisfactory attendance requirements.

2 Purpose

The purpose of the policy is to ensure students studying at Menzies Institute of Technology maintain an acceptable class attendance record.

Being proactive in notifying, supporting and counselling students who are at risk of failing to meet the course progression and attendance requirements.

Describing the circumstances in which the Menzies will report international students via PRISMS if they do not meet the minimum attendance requirements.

For International Student Visa Holders, the National Code 2018 lays out the guidelines for the monitoring of student attendance of overseas students under Standard 8. The Institute will adopt a proactive approach in monitoring attendance and notifying and counselling students who are at risk of failing to meet the accepted attendance requirements. Students who persist in failing to meet attendance requirements, even after attempts by the Institute to notify and counsel them, shall be reported via PRISMS to Department of Education and Training (DET) and Department of Home Affairs (DHA) in accordance to section 19 or the ESOS Act.

For Domestic Students, we follow the same process but not updating PRISMS.

3 Audience

This policy applies to all vocational students of the Institute.

4 Definitions

For the purposes of this policy, the following terms are defined:

Domestic Student: refers to a student who is an Australian citizen (including Australian citizens with dual citizenship), or a student who is a New Zealand citizen or a student who has Permanent Resident Status (holders of all categories of permanent resident visas, including Humanitarian Visas).

International Student: refers to a student, required to hold a student visa for study in Australia.

Study period: The study period is typically between 10 – 12 weeks and is outlined in the Timetable for each qualification.

PRISMS: refers to the Provider Registration and International Students Management System

DET: refers to the Commonwealth's Department of Education and Training

DHA: Refers to the Department of Home Affairs.

5 Policy

- 5.1. The Institute systematically monitors its vocational students' compliance with student visa conditions relating to attendance requirements.
- 5.2. The Institute will be proactive in notifying and counselling vocational students who are at risk of failing to meet attendance requirements.
- 5.3. The Institute will report vocational students, under the relevant legislation, who have breached the attendance requirements.
- 5.4. International students must meet requirements for achieving satisfactory attendance, which at a minimum, requires international students to attend at least 80% percent of the scheduled course contact hours.
- 5.5. Domestic students must also meet requirements for achieving satisfactory attendance of at least 80% percent of scheduled course contact hours.

6 Procedures

6.1 Recording Attendance

Procedure	Responsibility
Trainers/Assessors to print the attendance roll sent by Student Support Officer	Trainers/Assessors and Student Support Officer
<p>Students are required to sign in when they attend class at the start of the day and sign out when leaving class at the end of the day with a correct time stamp.</p> <p>Trainers/Assessors to oversee that this has been done. If a student has left the class without signing out, a note is to be written by the Trainer/Assessor on the sign in and out sheet and the student's attendance is recorded as 0 hours for the day.</p>	Trainers/Assessors

6.2 Monitoring Attendance

Procedure	Responsibility
By the end of each week, trainer/assessor is to date and sign the completed Class Attendance Roll. Submit to the Student Support Officer	Trainers/Assessors Student Support Officer
Student Support Officer enter attendance information on administrative system.	Student Support Officer
Students who were absent to classes due to medical or health reasons must submit a valid medical certificate along with the <i>MFS13 Submission of Documentation Form</i> . Medical certificates must be submitted within 2 weeks of the absent days. The duration of a medical certificate cannot be longer than 2 weeks and medical certificates cannot be submitted for more than 2 consecutive weeks.	Student Support Officer
Review medical certificates and if deemed to be fraudulent, report the matter to Course Coordinator.	Student support Officer
Review fraudulent document and follow disciplinary action in accordance to <i>MITP04 Student Code of Conduct</i> .	Course Coordinator

6.3 Reporting Unsatisfactory Attendance - International Student Visa Holders

Procedure	Responsibility
Email students who are at risk of falling below 80% attendance rate based on data by the end of each study period.	Student support officer
<p>Counsel and intervene students as required for improvements to attendance</p> <p>In the meeting with student, Course Coordinator will discuss student attendance and course progress including how many units completed.</p> <p>Based on the progress of the student, Course Coordinator may propose the following options:</p> <ul style="list-style-type: none"> • Ask to attain catchup classes • Submit all the remaining assessment by deadline • Provide additional trainer/assessor support • Refer other counselling support as required <p>Course Coordinator will complete the Intervention Strategy Form and collect the student signature.</p>	Course Coordinator
Prepare a list of students from all classes who have a current attendance rate of below 80% or have missed 5 consecutive days of classes and report to the Course Coordinator by the end of study period.	Student support officer Course Coordinator
<p>Review the student list and generate the First Warning Letter on Unsatisfactory Attendance.</p> <p>Arrange a meeting with student and discuss the intervention options and complete the Intervention Strategy Form.</p>	Student support officer
If the student does not respond to the first warning and will not be able to achieve 80% attendance by the end of the study period, then inform all the student information to Course Coordinator.	Student support officer
Review the student list and send notice of intention to report to the relevant students including the expiry date for appeal process.	Student support officer, Course Coordinator
If student wishes appeal and completed the relevant documents by the expiry date then Student Services Manager will follow the <i>MITP07 Complaints and Appeals Policy and Procedure</i> for outcome.	Student Services Manager

Procedure	Responsibility
If student has not appealed by the expiry date or chosen not to access the external complaints and appeals process or withdraws from the internal or external appeals processes by notifying Menzies in writing, begin process for reporting and cancellation of student's enrolment as per MITP08 Deferral, Suspension and Cancellation Policy and Procedure.	Student Services Manager/Administration
Reporting of student's breach of visa conditions via PRISMS – after 20 working days after letter of intention to report; and after any appeal process has been exercised and exhausted	Student Support Officer

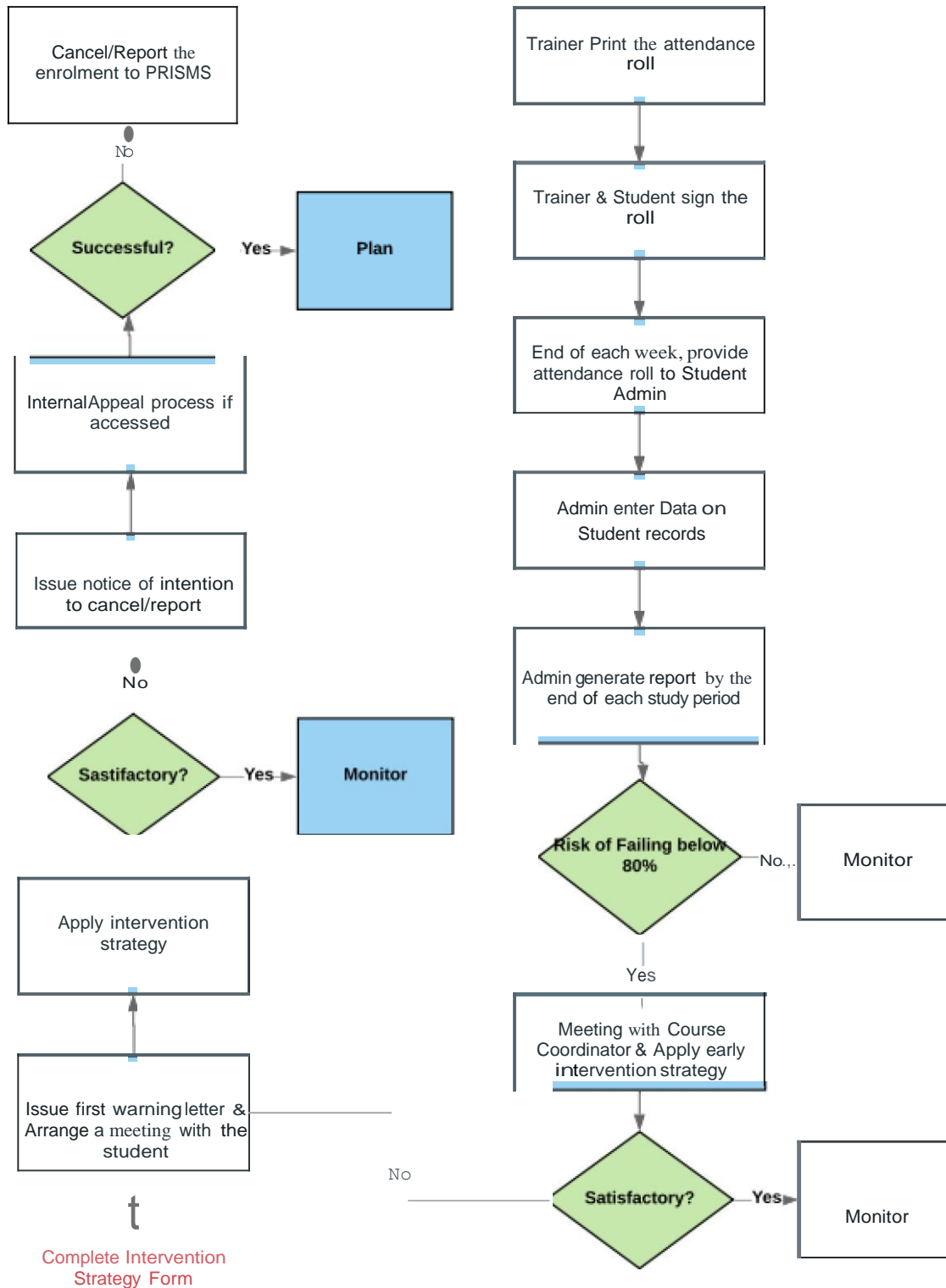
6.4 Reporting Unsatisfactory Attendance - Domestic Students

Procedure	Responsibility
Email students who are at risk of falling below 80% attendance rate based on data report by the end of each study period.	Student support office
<p>Counsel and intervene students as required for improvements to attendance</p> <p>In the meeting with student, Course Coordinator will discuss student attendance and course progress including how many units completed.</p> <p>Based on the progress of the student, Course Coordinator may propose the following options:</p> <ul style="list-style-type: none"> • Ask to attain catchup classes • Submit all the remaining assessment by deadline • Provide additional trainer/assessor support • Refer other counselling support as required <p>Course Coordinator will complete the Intervention Strategy Form and collect the student signature.</p>	Course Coordinator
Prepare a list of students from all classes who have a current attendance rate of below 80% or have missed 5 consecutive days of classes and report to the Course Coordinator by the end of each month.	Student support officer Course Coordinator
<p>Review the student list and generate the First Warning Letter on Unsatisfactory Attendance. Update the information on student data records</p> <p>Arrange a meeting with student and discuss the intervention options and complete the Intervention Strategy Form.</p>	Student support officer Course Coordinator

Procedure	Responsibility
If the student does not respond to the first warning and will not be able to achieve 80% attendance by the end of the study period, then inform all the student information to Course Coordinator	Student support officer
Review the student list and send notice of intention to report to the relevant students including the expiry date for appeal process.	Student support officer
If student wishes appeal and completed the relevant documents by the expiry date then Student Services Manager will follow the <i>MITP07 Complaints and Appeals Policy and Procedure</i> for outcome.	Student Services manager
If student has not appealed by the expiry date or chosen not to access the external complaints and appeals process or withdraws from the internal or external appeals processes by notifying Menzies in writing, begin process for reporting and cancellation of student's enrolment as per MITP08 Deferral, Suspension and Cancellation Policy and Procedure.	Student Services Manager/Administration
Cancel the student enrolment according to MITP08 Deferral, Suspension and Cancellation Policy and Procedure.	Student Support Officer

Process flow chart

Attendance Monitoring Procedure



7 Review

This policy will be subjected to a review and update at intervals of three years from the approval date. Exceptions to frequency of review can be made if necessary. Any person who wishes to enter a complaint concerning this policy may do so in accordance with the appropriate policies.

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Document Title:	Vocational Attendance Recording, Monitoring and Reporting Policy & Procedure	
Document Number:	MITP01	
Version:	Version 25	
Relevant Standards:	National Code 2018: Standards 8.1, 8.4, 8.10, 8.11,8.12 and 8.13	
Related Policies/Documents:	MITP02 Vocational Course Progress Recording, Monitoring and Reporting Policy and Procedure MITP04 Student Code of Conduct MITP07 Complaints and Appeals Policy and Procedure MITP08 Deferral, Suspension and Cancellation Policy and Procedure Class Attendance Roll MFS13 Submission of Documentation Form First Warning on Attendance Record (Poor Attendance Record) First Warning on Attendance Record (5 consecutive absent days) Intention to Report for Unsatisfactory Attendance	
Responsibility:	Student Data Administration Officer, Student Services Manager, Trainers and Assessors	
Approved By:	PEO	
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Version Control and Change History:		
Version Number	Approval Date	Amendment
1	03/07/2007	Creation of policy
2	08/05/2008	Updated clause 1.2
3	14/01/2009	Updated clause 3.3
4	22/04/2010	Add in clause 4.5
5	13/05/2010	Review clause and amend 4.4
6	15/06/2010	Reviewed and updated next review date
7	27/09/2010	Reviewed and updated and format change
8	02/04/2011	New format applied for policy
9	02/04/2012	Update clause 3.3
10	01/06/2012	Reviewed and updated the next review date
11	09/07/2012	Added clause 3.3 for amendments regarding domestic students
12	09/09/2012	Reviewed and specified semester durations
13	02/06/2014	Reviewed and updated next review date
14	01/09/2016	Reviewed and updated next review date
15	01/09/2017	Reviewed, amended the term 'VET FEE HELP' to 'VET Student Loans' and updated next review date

16	01/02/2018	Reviewed, amended Clause 1.0, Clause 2.0, updated the term 'National Code 2018' and the next review date
17	18/04/2018	Updated policy and procedure sections
18	15/06/2018	Review of procedures in clause 6 and updated responsibilities
19	23/04/2019	Included appendices for warning letter templates, included process 6.4 for domestic
20	21/05/2019	Updated clauses 6.3 and 6.4 for the triggers of final warning letter.
21	19/06/2019	Updated procedure and fix grammar issues
22	July 2019	Update the process
23	Nov 2019	Update the process and flow chart added
24	April 2024	Warning letter templates updated
25	Aug 2023	Updated procedural responsibility allocations